

# COMMUNITY PLUS QUEENSLAND INCORPORATED

**ANNUAL GENERAL REPORT**

**2019 - 2020**



# ACKNOWLEDGEMENTS

COMMUNITY PLUS+ WOULD LIKE TO THANK ALL OF OUR STAKEHOLDERS. YOU HELP MAKE ALL OF THE WORKS WE DO THROUGHOUT OUR COMMUNITIES POSSIBLE.

## Funding Bodies

Department of Communities, Disability Services and Seniors  
Department of Housing & Public Works

### Committee 2019-2020

Rebecca Langdon (President)  
Jane Holden (Vice President)  
Carmel Towler (Treasurer)  
Bob Speirs (Secretary)  
Kath Chown  
Pauline Peel (Past President)  
Mark Hargraves  
Marilyn Trad  
Allan Lush  
Regina Hamilton  
Susanne Cooper (July 2019-Jan 2020)  
Dilhara Sivalingham (July 2019-Feb 2020)

### Elected Representatives

Graham Perrett MP  
Terri Butler MP  
Hon Mark Bailey  
Hon Jackie Trad  
Hon Leeanne Enoch  
Cr Jonathan Sri  
Cr Nicole Johnston  
Cr Steve Griffiths  
Cr Fiona Cunningham

## Partners, Sponsors and Supporters

### JACOBS

Our heartfelt thanks to all the JACOBS team for pro-bono support with site development projects, volunteerism and fund-raising activities in our 11th year of partnership.

Aunty Dawn Daylight  
Uncle Desmond Sandy  
Dwayne Doyle  
Brisbane City Council  
Department of Child Safety, Youth and Women  
Department of Social Services  
Multicultural Australia  
Queensland Families & Communities Association  
Tenants Queensland  
MICAH  
Kurilpa Futures  
Lions Club of Ekibin  
Rotary Club of Brisbane - Taylor Bridge  
Yeronga Services Club  
All Gauge Model Railway Club  
Annerley-Stephens History Group  
Grill'd West End & Fairfield Gardens

Siganto Foundation  
Good Things Foundation  
Edmund Rice Foundation  
OZ Harvest  
Food Bank  
G.E. Mallans Bulk Meats  
Bakers Delight - Yeronga  
Murri Ministry  
Annerley Baptist Church  
Granite Belt Neighbourhood Centre  
University of Queensland  
Queensland University of Technology  
Lipscomb University Tennessee  
All Hallows' School  
Yeronga State High School  
Blue Sky Events  
Impact Boom  
Brad and Ronya Johnson & The Food Angels  
Nancy Cole

**TRACE ARTS 2019** – Raising funds for Community Plus- Supported by Arts Queensland with many thanks to all participating artists, galleries, businesses, and supporters. <https://traceart.com.au/>

**SUMMERS END GARDEN PARTY** - We received promotional and financial support from: Brisbane City Council • Lord Mayor's Community Fund, Cr Jonathan Sri • Jackie Trad MP • James Davidson Architect • Inkahoots • Craft Wine Store • Harrison Mortimer Sound • Frankly Photography • Popsart • Mappins Nursery & Aquarium • Pettron Carpentry

**EOFY** - A huge thank you to all who donated.

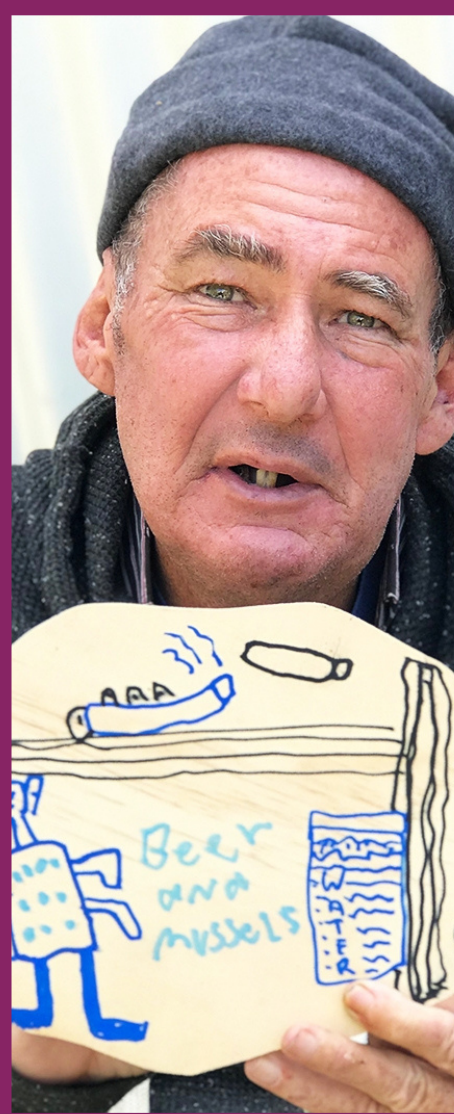
Heartfelt thanks to everyone who donated food, time and support to Annerley, West End and Yeronga community centres: community breakfasts, events, projects & activities and COVID response ~ through stocking community pantries and delivering Food with Thought.



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*Warren and Begonia with their artworks at WECH*



# ACKNOWLEDGEMENT

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Community Plus + Queensland Incorporated wishes to acknowledge the Traditional Owners of the lands where Community Plus + Queensland stands, The Jagera, Yuggera & Quandamooka people and surrounding Traditional custodians.

We pay our respects to their descendants and future descendants on whose land we walk; we gather and we live.

# COVID-19 STATEMENT

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Community Plus + is committed to ensuring the health and safety of our staff, volunteers and community members and that COVID safety continues to be a priority moving into the new year and beyond.

We have implemented rigorous COVID safe plans and processes to provide a safe place for our community. We will continue to follow Government health and safety directives and inform our communities as new information is made available.

*Artwork by Duane Doyle*





# VISION

Active centres for strong communities

# MISSION

To harness the strengths, resources and capabilities of local people to increase the wellbeing of all. We are part of creating communities that are equal, connected and empowered.

# PRINCIPLES

We give value to all by interacting with people and conducting our business following these principles:

We create spaces that are welcoming and proactively inclusive and embracing of difference, and which nurture sharing of views, understanding, connection and support.

We work alongside people to give collective voice to their experience of injustice and exclusion to achieve social change and build community cohesion.

Our relationships, work methods and behaviours increase confidence, capacity and connection



*Volunteers Michael at YCC and Phil at WECH*



# CHAIRPERSONS REPORT



**It's my pleasure to provide the Chair's report for the 2019-2020 financial year. What a year it has been!**

**Community Plus+ continues to create and facilitate connections.**

**Connections that are so important to our community. We've bolstered our resources to build capability in communications and story telling. Its been wonderful to see this come to life and it will continue to evolve in the coming year.**

**This year we have invested our Management Committee efforts in to a program of Sustainable Futures. I thank each of you for providing insights and feedback to continue to guide our community organisation. We've taken on these ideas and continuing the program to ensure we have a sustainable and relevant organisation for our communities. COVID-19 had other plans for us in the later part of the year!**

**As with all organisations, we were thrown in to uncertain times and I congratulate our staff for being quick to adapt to new physical distancing and safety requirements. This ensured Community Plus+ was able to continue supporting the community while keeping everyone safe.**

**We continue to work with the State Government on the delivery of the permanent home of the Yeronga Community Centre for 2021. I have many thanks to share with you all. Firstly to our staff and their wonderful leader Mel. Thank you for staying the course and demonstrating commitment to our community. Thank you to our funders and donors. Community Plus+ appreciates the State Government support to operate our services for our community. Jacobs has been an incredible Corporate partner and we thank them for their ongoing support.**

**Thank you to our students for being part of our community throughout the year in your placements! Our volunteers continue to enhance the connections we make - thank you for being part of the team. I share the Community Plus+ story with pride and warmth in my heart. Thank you for your continued support and we look forward to keeping connected with you.**

**Bec Langdon**

# MANAGERS REPORT



As we move into the last month of a very challenging 2020, it's heartening to take a moment to reflect on another special and successful year for Community Plus. We are proud of the diversity and range of programs, activities, services and events that encourage connection with community and among community.

The fourth quarter of the 19/20 year highlighted our ability to adapt to the challenges presented by COVID, to ensure we were in a position to extend our hand to those most adversely affected by tenancy issues, job loss and social isolation during the pandemic. It's often during the tough times that strengths are defined; and throughout all of the challenges the team displayed stellar leadership in each of their roles, while supporting one-another to ensure the community were always the number one priority.

We are very thankful for all the support given over a momentous twelve months from members, staff, volunteers. We could not do what we do without so much assistance and goodwill extended by our local community. We would also like to recognise the continued support of funding agencies, government departments, encouragement from local and state government representatives and the supportive relationships we have with partners. These partnerships and networks greatly assist the growth and development of our programs and activities.

Finally a big thank you to our amazing Committee of Governance. You have all provided the organisation with such amazing support and bring an incredible diversity of skills and expertise. Thank you for your ongoing support and commitment.

As a community we are bracing for challenges like we have never experienced. Community Plus+ will continue to actively build community, for caring and contributing to the health and well-being of all. It is through these times that make us grateful to be a part of an incredible organisation as it promotes these values.

**Mel Hilditch**

# FINANCIAL OVERVIEW

## COMMUNITY PLUS QUEENSLAND INCORPORATED

Statement of Financial Position 30/6/20

Overall Profit at 30/6/20

\$200,868



### Includes

Fundraising Profit \$49,959

Government Cash Stimulus and Job Keeper \$96,678

**Additional Funds:** \$54,231 includes Donations Fundraising was limited due to COVID, we are thankful for the members who were able to support our early fundraising efforts and the online end of financial year fundraiser. Full Audited Financial Report available

**TOTAL ASSETS** - \$899,740

**TOTAL LIABILITIES** - \$226,905

**TOTAL EQUITY** - \$672,835

Our Current Ratio of Current Assets to Current Liabilities is 3.9%



Other Income

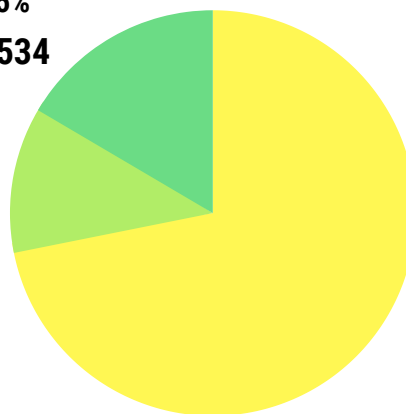
16.5%

\$240,534

Donations and Fundraising

11.6%

\$169,027



Government Funding

71.9%

\$1,045,514

\$200,868

Surplus

6.9%

\$1,455,075

Revenue

50%

\$1,254,207

Expenditure

43.1%





# celebrate

## COMMUNITY PLUS + 2019 & 2020 STATS



**18,722** Total No.  
of Visits

**3291** Total No. of  
Volunteer Shifts



**8388** Total No. of  
Info & Referral

**7732** Food With  
Thought Meals



# QSTARS

## 2019 & 2020

# Supported




# 2319

**Total No.  
Tenants Assisted**



**How  
QSTARS  
Connected**

**Top 5**   
**Tenancy  
Issues**

**Repairs &  
Maintenance  
Terminations**

**TICA  
Rent Arrears  
Bonds**



## TOP 10 SERVICE POST CODES



**Woolloongabba**

**West End**

**Annerley**

**Forest Lake**

**Sunnybank Hills**

**South Brisbane**

**Kangaroo Point**

**Moorooka**

**Inala**

**Coorparoo**

# COMMUNITY PLUS 2019 HIGHLIGHTS

## JULY

Open Day



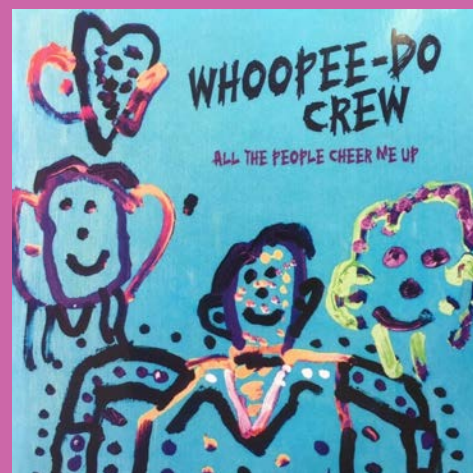
## AUG

TRACE ARTS



## SEPT

On Song



## OCT

Tenants Day



## NOV

YCG Open Day



## DEC

Create Annerley



Community Plus+





# COMMUNITY PLUS 2020 HIGHLIGHTS

## JAN

Create West End



## FEB

SUMMERS END  
GARDEN PARTY



## MARCH

Food with Thought



## APRIL

Cook Along Project



## MAY

QSTARS 1000



## JUNE

EOFY Campaign



# COMMUNITY MEMBER COMMENTS

**'We would like to sincerely thank you for supporting us through our QCAT Case and tenancy issues. From my family and I, we truly cannot thank you enough for all of your time and effort, you truly are fantastic at your job'. – Kenneth, Keanu and Tameka – QSTARS Clients**



**'No where makes me feel like the way you do here at YCC and no one anywhere else uses my name each time I visit' – E - Community Member.**



**'The Granite Belt Neighbourhood centre would like to thank the Yeronga Community Centre for their recent donation of home cooked biscuits. They put a smile on the face of everyone who received them'.**

**'We have found that West End Community Centre to really be the best in Brisbane to provide support like that we are very very grateful and just a big thank you to the whole team. It really helped us and provided such happiness that week to eat so well. The work West End community does is truly special and all the volunteers and staff are wonderful people. Thank you, Justin'.**

**"It's tremendous that the centre has been able to keep running with the pandemic. Even though people can't come inside, we can still get a meal when we need. Popping down here, saying g'day and picking up some food helps me a lot. I can't wait until the centre is open again." Mary - Community member**







**Community Plus+**



**COMMUNITY PLUS+ QUEENSLAND INCORPORATED**  
**WWW.COMMUNITYPLUS.ORG.AU**

